

Report to Overview and Scrutiny Task and Finish Panel



SCRUTINY



Date of meeting: 3 March 2020

Subject: Waste Management Review

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Recommendations/Decisions Required:

(1) That the Panel make recommendations as to the next steps on the options presented in this report on the following items:

- a) That the Panel note the results of street cleansing pilot and agree that additional residential roads be included in the new street cleansing programme.**
- b) That Panel members determine their selections on bin designs to help improve the provision of waste and recycling containers including the segregation of recyclables from general waste;**
- c) That the panel note the update on segregation of food and garden waste and at present there is not enough information to make any changes and this will be addressed through the Waste Management Partnership Board and Cabinet.**
- d) That the panel note the current issues regarding parking and communal bins that are impacting on waste management service delivery;**

Report

a) That the Panel note the results of street cleansing pilot and agree that additional residential roads be included in the new street cleansing programme.

1. A pilot project was agreed to run from November 2019 to January 2020 to see the feasibility of moving some residential roads from their current two-weekly cleanse to a three-weekly cleanse. This would allow the capacity created in the current street cleansing service to undertake additional cleansing on some of the main through roads in the district to reduce the level and perception of litter.

2. Epping Forest District Council has one of the highest specifications in the country that fully covers the Environmental Protection Act; Code of Practice on Litter and Refuse (COPLAR) guidance. The change creates very little exposure to legal challenge which cannot be covered by using the COPLAR clauses in the contract. The results of the street cleansing pilot are shown in the attached spreadsheet in appendix 1. The tabs labelled "Wk. 1 or Wk. 2" show the names and locations of residential roads that were moved from a 2-weekly schedule to a new 3 weekly schedule. The tab "Additional Roads" shows the additional roads that were cleansed during the pilot. The tab "Totals" shows the street cleansing arisings weight (using the Waste and Resources Action Programme (WRAP)/Essex County Council formula) that was collected during the pilot. The "A-Z complaints results" tab shows the complaints received during the pilot and for the previous three years.

3. There have been no issues with the new street cleansing arrangements and the level of complaints have stayed under the average of the past three years of 5.6. with 4 complaints.

Upon inspection of roads in the pilot there has been no decrease in the overall street scene whereas the additional roads cleansed have reduced the amount of time litter that has stayed in situ. It has led to an additional 2.86 tons of waste collected earlier than if the scheduled cleanse did not change. The amount of waste in pilot roads that had to wait would be under 0.5 of a ton.

4. The new street cleansing arrangements have meant that litter on through roads has been reduced. This has a positive visual effect as streets are cleaner and are seen to be cleaner. This reallocation of resources has not led to any increased costs to service delivery. The change from 2 weeks to every 3 weeks and reuse of resources per year to create the litter pick through routes will lead to service delivery improvements.

5. The changes will also lead to a reorganisation of how streets are cleaned, there will be a condensed form of cleansing with either larger crews or existing crews all working in one area. This will increase the level of supervision and onsite training to ensure standards are maintained and less downtime travelling from one site to another.

Recommendation:

That the Panel note the results of street cleansing pilot and agree that additional residential roads be included in the new street cleansing programme.

b) That Panel members determine their selections on bin designs to help improve the provision of waste and recycling containers including the segregation of recyclables from general waste.

6. Members are asked to determine their preferred style of bin and identify the areas where the bins will replace existing bins as part of a pilot exercise. The bins are pictured below:

Option 1: Glasdon, NEXUS 200 £768



Option 2: Broxap.com, Derby E Double £379



Option 3: Broxap.com, Synergy £399



Option 4: Wybone, Never Rust Recycling £349



Option 5: Amberol, Olympic £449



Option 6: Urban Unicorn, Street Litter Bin £370



7. Each have their merits and offer similar functionality, they are either plastic, concrete or metal based. As you can see from the table below, the size of the bins equal or exceed the capacity of our existing litter bins in the high street. There are discounts available for bulk purchases, so the prices quoted are just a guide. Signage and other items such as locks could also increase the costs.

| Picture | Supplier | Bin Model | Capacity | Cost | Comments |
|--------------|---------------|----------------------|-----------------------|------|----------|
| 1 | Glasdon | Nexus 200 | 200 litres | £768 | |
| 2 | Broxap.com | Derby E Double | 2x 120 litres | £379 | |
| 3 | Broxap.com | Synergy | 2 x 100 litres | £399 | |
| 4 | Wybone | Never Rust Recycling | 2 x 100 litres | £349 | |
| 5 | Amberol | Olympic | 2 x 120 litres | £449 | |
| 6 | Urban Unicorn | Street Litter Bin | 120 or 240 litres | £370 | |
| Current Bins | | Brunel | 100 litres with liner | TBC | |
| Current Bins | | Swintex | 90 litres | TBC | |

8. The replacement litter bin programme will be accompanied by community litter picks, working with Town and Parish Councils and local communities. A campaign will be developed with positive recycling messages and encouraging residents to take pride in their community.

Recommendation:

Members recommend the preferred style of bin and officers produce a programme of replacing and installing new style litter bin in selected locations throughout the District.

c) That the panel note the update on segregation of food and garden waste.

9. Epping Forest District Council, Rochford District Council and Basildon Council attended a meeting in January with Essex County Council (ECC) to discuss the segregation of food and garden waste. On 10 February 2020 Defra said it will “work closely” with local authorities to fulfil the Government’s commitment to roll out separate household food waste collection across England by 2023. Defra says it will create a framework to help identify where extra support is needed for Local Authorities. It is understood that the Government’s consultation on the segregation of food and garden waste is unlikely to take place until September 2020.

10. Essex County Council’s contract to dispose of co-mingled food and garden waste expires in March 2021. There are currently only two companies on the current framework that deal with disposal of co-mingled food and garden waste. ECC have raised the concern that they may not get anyone to bid for a new contract to dispose of co-mingled food and garden waste. An additional concern raised by ECC was the lack of investment companies have made into these types of disposal facilities.

Recommendation:

The waste management task and finish panel discuss the issue on 3 March with officers and the issue is addressed with Biffa through the Waste Management Partnership Board and Cabinet.

d) That the panel note the current issues regarding parking and communal bins that are impacting on waste management service delivery.

11. The table below list the roads where Biffa have encountered access issues due to inconsiderate parking which has caused issues for service delivery on 3 or more occasions. Collections have taken longer, bins have been unable to be emptied resulting in missed collections and complaints from residents.

| Location | Frequency of access issues | Collection Day |
|---|-----------------------------------|-----------------------|
| Alfred Road - Buckhurst Hill | 6 | Friday |
| Anchor Lane - Abbess Beauchamp And Berners Roding | 3 | Wednesday |
| Ash Road - Chigwell | 3 | Friday |
| Avondale Close - Loughton | 5 | Thursday |
| Barn Hill - Roydon | 3 | Wednesday |
| Barrington Green - Loughton | 3 | Thursday |
| Barrington Road - Loughton | 4 | Thursday |
| Brooklyn Court - Loughton | 10 | Thursday |
| Buckhurst Way - Buckhurst Hill | 3 | Friday |
| Burney Drive - Loughton | 5 | Thursday |
| Castle Street - Ongar | 7 | Wednesday |
| Clovis Close - Loughton | 6 | Tuesday |
| Hatfields - Loughton | 6 | Thursday |
| Hawthorn Way - Chigwell | 3 | Friday |
| High Road - Chigwell | 3 | Friday |
| Manor Road - Chigwell | 5 | Friday |
| Maple Drive - Chigwell | 3 | Friday |
| Marks Avenue - Ongar | 10 | Wednesday |
| Marlescroft Way - Loughton | 7 | Thursday |
| Mayflower Way - Ongar | 3 | Wednesday |
| Newpiece - Loughton | 5 | Thursday |
| River Way - Loughton | 3 | Friday |
| Roding Road - Loughton | 3 | Thursday |
| Rose Court - Loughton | 5 | Tuesday |
| Ruskin Avenue - Waltham Abbey | 4 | Tuesday |

| | | |
|---------------------------|---|----------|
| Southview Road - Loughton | 3 | Friday |
| Swanshope - Loughton | 3 | Thursday |
| Theydon Road - Epping | 3 | Thursday |
| Willow Road - Chigwell | 3 | Friday |
| Woodland Road - Chigwell | 3 | Friday |

12. Appendix 2 will be handed out at the Waste Management Task and Finish Panel meeting on Tuesday 3 March which shows photos of the roads where there have been access issues due to inconsiderate parking and communal bin areas on housing estates where there has been inconsiderate parking.

13. These issues will be addressed through educating residents; a leaflet has been produced (Appendix 3) and will be put on vehicles parked blocking access. Officers are also working with the police to issue warnings to drivers of inconsiderate parking and vehicle access. Officers are compiling a list of streets and roads where Biffa are having access issues to help with targeted work to educate residents and provide to the police to issue warnings to drivers. Also, a monthly meeting between waste and housing has been set up to work together to address waste issues on Council owned housing estates.

14. It is important that Biffa vehicles can access roads to collect rubbish, failure to do so means bins are not emptied, health and safety issues increase, higher service delivery costs and wasted times. It is important to relay the message to residents that if a Biffa vehicle cannot access the roads to carry out collections then neither can a fire engine.

Recommendation:

Members note the roads/streets listed and assist officers in educating residents over inconsiderate parking. It is important that Biffa vehicles can access roads to collect rubbish

Resource implications:

These are detailed in the body of the report.

Legal and Governance Implications:

The Council's Constitution sets out rules for the management of its overview and scrutiny responsibilities.

Any changes to the collection arrangements or types of materials collected would require a formal contract variation with the Council's waste management contractor Biffa Municipal Limited.

Safer, Cleaner, Greener Implications:

The proposals listed in the report will have a positive impact on the street scene in the District.

There are no adverse implications arising from the recommendations of this report in respect of the Council's commitment to the Climate Local Agreement, the corporate Safer, Cleaner, Greener initiative, or any crime and disorder issues within the district.

Background Papers:

Overview and Scrutiny Committee decision on the formation of this Task and Finish Panel.

Risk Management:

The Council's Constitution (Article 6) sets out rules for the management of its overview and scrutiny responsibilities.

Equality:

There are no equality implications arising from the recommendations of this report.